

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

Total Unduplicated Client Count for Quarter: 6.615

Total Cases Closed in Quarter: 6.870

Total Units of Service for Quarter (Unit=1 Hour): 59.705

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

| | |
|---|-------|
| 60-64: | 1.483 |
| 65-74: | 2.854 |
| 75-84: | 1.617 |
| 85+: | 609 |
| Client Declined to Provide Information: | 52 |
| Total: | 6.615 |

CLIENT GENDER

| | |
|---|-------|
| Male: | 2.505 |
| Female: | 4.102 |
| Client Declined to Provide Information: | 8 |
| Total: | 6.615 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-------|
| Frail/Disabled: | 2.464 |
| Homebound: | 111 |
| Lives Alone: | 2.668 |
| Institutionalized: | 82 |
| Suspected Victim of Elder Abuse/Exploitation: | 380 |
| Limited English: | 927 |
| Rural: | 1.042 |
| Greatest Economic Need (Minority): | 1.395 |

CLIENT RACE

| | |
|---|-------|
| Two or More Races: | 121 |
| Caucasian: | 4.564 |
| African American: | 505 |
| Native American/Native Alaskan: | 94 |
| Asian/Pacific Islander | |
| Asian Indian: | 34 |
| Cambodian: | 2 |
| Chinese: | 152 |
| Filipino: | 122 |
| Japanese: | 47 |
| Korean: | 19 |
| Laotian: | 2 |
| Vietnamese: | 82 |
| Guamanian: | 3 |
| Hawaiian: | 8 |
| Samoan: | 2 |
| Other Asian/Pacific Islander: | 86 |
| Race Unknown/Some Other Race: | 688 |
| Client Declined to Provide Information: | 84 |
| Total: | 6.615 |

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Greatest Economic Need (Non-Minority): 1,633

Greatest Economic Need (Minority Status Unknown): 98

CLIENT ETHNICITY

Hispanic/Latino: 1,355

CASES OPENED IN QUARTER
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

| Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
|-------------------------|-----------------------------------|---------------------------|
|-------------------------|-----------------------------------|---------------------------|

CONSUMER/FINANCE

| | | | | |
|---------------------------------|-----|-----|----|----|
| A1. Bankruptcy/Debt Collection: | 300 | 224 | 43 | 11 |
| A2. Contracts/Warranties: | 207 | 170 | 16 | 2 |
| A3. Other Consumer/Finance: | 373 | 265 | 86 | 3 |

EMPLOYMENT

| | | | | |
|-----------------------|----|----|---|---|
| B1. Discrimination: | 9 | 10 | 0 | 1 |
| B2. Other Employment: | 50 | 36 | 2 | 5 |

FAMILY

| | | | | |
|---|-----|-----|----|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 132 | 104 | 16 | 8 |
| C2. Conservatorship: | 107 | 60 | 25 | 7 |
| C3. Other Family: | 56 | 42 | 7 | 1 |

HEALTH/COMMUNITY BASED CARE

| | | | | |
|--|-----|-----|----|----|
| D1. Medi-Cal/Medicaid: | 299 | 210 | 27 | 11 |
| D2. Medicare: | 85 | 59 | 20 | 0 |
| D3. Other Health/Community Based Care: | 105 | 94 | 17 | 0 |

HOUSING

| | | | | |
|--|-------|-------|-----|-----|
| E1. Landlord-Tenant (Subsidized or Private Housing): | 1,418 | 1,019 | 195 | 138 |
|--|-------|-------|-----|-----|

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| | | | | |
|--|--------|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 267 | 196 | 34 | 7 |
| E3. Other Housing: | 263 | 205 | 34 | 9 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 181 | 140 | 39 | 7 |
| F2. Supplemental Security Income (SSI): | 192 | 151 | 31 | 21 |
| F3. Pensions/Retiree Benefits: | 36 | 22 | 6 | 0 |
| F4. Other Income Maintenance: | 90 | 66 | 16 | 7 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 92 | 54 | 15 | 5 |
| G2. Elder Abuse/Neglect/Exploitation: | 383 | 234 | 44 | 28 |
| G3. Other Individual Rights: | 166 | 138 | 17 | 31 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 1,157 | 726 | 314 | 3 |
| H2. Advance Health Care Directives (AHCD): | 556 | 222 | 270 | 1 |
| H3. Financial Powers of Attorney: | 469 | 199 | 185 | 0 |
| H4. Other Miscellaneous: | 356 | 277 | 178 | 4 |
| TOTAL CASES OPENED IN QUARTER: | 7,349 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 4,923 | 1,637 | 310 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | 58,155 | | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

| | |
|---|-----|
| TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: | 153 |
| TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: | 561 |
| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 182 |

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 989